

Get the
right care
when you
need it with



eConsult lets patients request medical or administrative help from their own GP practice online, for free, 24/7.

Go to your practice website to start.

Your practice will get back with the right care for you.

- More convenient than calling the practice
- Give your doctors all the info they need to get you the right care
- Free up time for your doctors



Available on the
NHS App

Available from your
practice website

www.econsult.net/nhs-patients



☰ Any Medical Practice

Contact your doctor
advice for your problem
now

I want help for my condition

Get advice about specific conditions
back pain, coughs, mental health
concerns and more

I want general advice

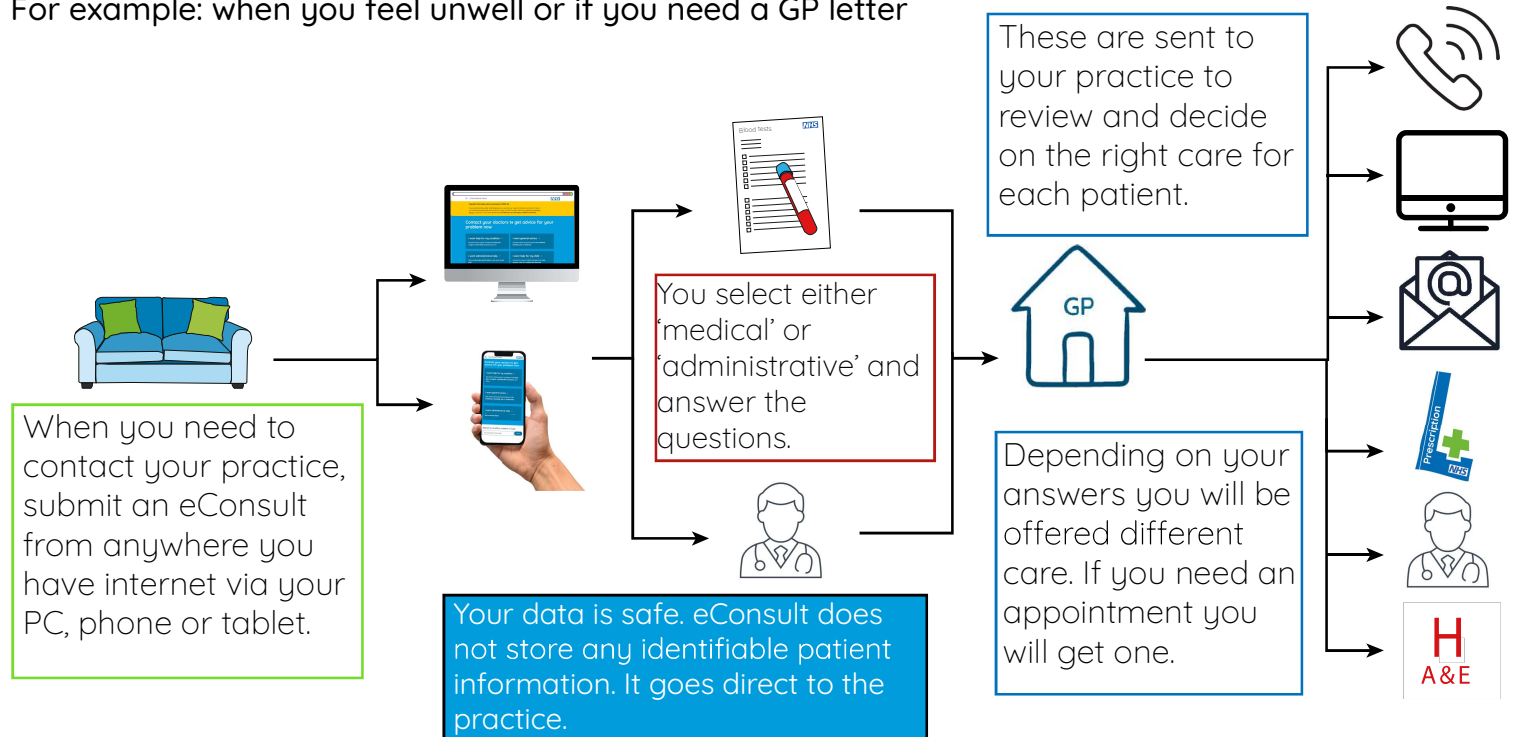
Get advice about general symptoms
tiredness, bleeding, pain or weight

I want administrative help

Request **sick notes and GP letters**
about recent tests

How does eConsult work?

You should use eConsult for anything you would normally contact your GP practice for.
For example: when you feel unwell or if you need a GP letter



When can you use eConsult?



When you feel unwell or want medical advice from your GP practice.



When you need reassurance from your doctors of what is best to do - for you or your children.



When you have an administrative request such as requesting test results, a sick note or asking questions about medications.

Why should you use eConsult?



You can submit an eConsult 24/7 from anywhere you have internet connection.



The structured questions ask everything your doctors need to safely get you to the right care.



Patient safety is key. Our red-flagging alerts doctors to your conditions and directs you to more critical care if needed.



Available on the NHS App

Available from your practice website

